



COMMITTED TO POSITIVE OUTCOMES
FOR PARENTS AND THEIR CHILDREN.

CONTACT SERVICE

Grange Park provides a high quality, confidential supervised contact service where the primary focus is that the contact must be in the best interests of the child.

Grange Park utilises staff that are experienced child care workers qualified to at least NVQ Level 3 in Child Care who are also supported by qualified and registered social workers.

A CCTV monitoring service is also operational in all contact rooms.

Grange Park provides detailed contact reports within 24 hours of each supervised contact.

THE REFERRAL PROCESS

If you would like to refer a family for contact then please contact the Admin Officer on:

Phone & Fax: 0208 6535626/0208 239 7041

Or via email at:

barbara@grangeparkpau.co.uk and request a referral form.

On receipt of the completed referral form we will discuss your requirements with you and confirm whether we can resource the service you require.

CHARGES

Supervised contact sessions are charged by the hour. A discount of 10% is also available for block bookings of six sessions or more subject to a maximum discount of 15% where certain conditions are met.

SUPPORTED CONTACT		ASSESSED CONTACT <small>Qualified Social Worker</small>	
Social Hours: Monday - Friday: 8am to 8 pm	Hourly Rate:	Social Hours: Monday - Friday: 8am to 8 pm	Hourly Rate:
Contact Supervisor (Per Hour)	£15.00	Contact Supervisor (Per Hour)	£30.00
Transport (Flat Rate)	£40.00	Transport (Flat Rate)	£40.00
Room (Per Hour)	£45.00	Room (Per Hour)	£45.00
Report (30 minutes) – to be submitted within 24 hours (Flat Rate)	£25.00	Report (30 minutes) – to be submitted within 24 hours (Flat Rate)	£45.00
Contact Handover (flat rate)	£45.00	Unit Cost - Escort	£25.00
Weekends (Per Hour)	£30.00	Weekends (Per Hour)	£45.00
Bank Holidays (Per Hour)	£30.00	Bank Holidays (Per Hour)	£45.00
Special Events-Community Based Activities	Half Day £85.00 Full Day £150.00	Special Events-Community Based Activities	Half Day £85.00 Full Day £150.00

OPENING HOURS

The Centre is open 7 days a week and contact sessions normally take place between 8 am and 8pm.

LOCATION

Our Centre is in South Norwood and is easily accessible by public transport with South Norwood station a ten-minute walk away and buses passing from nearby West, Norwood, South Norwood and Thornton Heath.